

## G TRAINING SPECIAL CONDITIONS

1. Direct debit options are for a MINIMUM period of THREE MONTHS.
2. The membership fee entitles you to use the services of the Gym. This includes, attendance and participation in G Training Health & Fitness normal scheduled classes (unless specifically advised the class or activity attracts an additional fee, or is otherwise restricted), attendance and participation in 'open gym' sessions.
3. When undertaking a personal training/group session, the fee for the training session entitles you to receive training and instruction for the advised duration of the session. Persons who undertake personal training and specified challenges and who do not have a current and recurring membership are not entitled to participate in training classes and 'open gym sessions'.
4. New members are provided with a 48 hour cooling off period beginning from the time they sign the membership agreement. If a new member wants to cancel their membership within this period they must notify G Training Health & Fitness in writing within the 48 hour period.
5. Direct debit membership fees are paid weekly in advance by setting up of a direct debit with Ezy Pay who is an external service provider collecting fees on behalf of G Training Health & Fitness.
6. Lump sum fees can be paid direct G Training prior to commencement of membership.
7. Fees for personal training/group sessions and Challenges must be paid in advance of undertaking the session.
8. G Training Health & Fitness reserves the right to change its membership rates at any time without notice.
9. Personal training/group sessions and challenge payments MUST be paid two weeks in advance, and therefore, are not subject to specific term, unless purchased as a prepaid block of sessions. If purchased as a block, they are not transferrable and must be consumed within 3 months from the date of purchase.
10. Scheduled personal training/group sessions can be postponed or rescheduled without penalty provided notice of not less than 72 hours is provided to the coach/trainer. Cancellations within the 72 hour period prior to commencement of the scheduled session will still be charged to the person/organisation who made the booking. Full payment must be made before booking another appointment.
11. Membership CANCELLATION – if you need to cancel your membership. You must provide ONE MONTH (28 days) notice in writing (via email to [stevegtraining@gmail.com](mailto:stevegtraining@gmail.com)).
12. Membership SUSPENSION – If you want to suspend your membership, you must provide 14 days' notice in writing (via email to [stevegtraining@gmail.com](mailto:stevegtraining@gmail.com)).
13. Refund policy – There is a **no refund** policy after the 48-hour cooling off period.
14. All direct debit fees are collected by Ezy Pay and must abide by their terms and conditions. All other fees are to be paid prior to attending any activities offered by G Training Health & Fitness.
15. G Training Health & Fitness has the right to terminate a membership at any time.